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Jennifer Ale-Ebrahim, Exec. Director

Dear Patients,

Our group is negotiating in good faith with United Health Care to decrease the burden of prior authorizations and claims processing for our patients to receive treatments and medications necessary for their care. We hope to resolve the issue before 12/31/2024, however if we are not able to resolve the matter with them, we want you to understand what this means to you and or your family member as a patient.

What patients with United Health Care Insurance need to know:

- Wichita Urology Group welcomes United Healthcare Patients
- > Patients do not need to find another physician or provider
- We will continue to care for you, but it will be considered out of network
- We will prepare an estimate for you of what you may owe.
- > You may have a higher out of pocket cost, but we can offer a prompt pay discount
- > We will submit your claim to United Health Care for you.
- You will receive a statement if you owe a balance

We will have a dedicated Billing Team Member readily available to help answer any questions you may have. Please call 316-636-6186 for any questions you have.

We appreciate you trusting us with your health-care needs in the past and we look forward to continuing to help you for many years to come.

Sincerely,

Wichita Urology Group